

Release Notes

Polycom® Multipoint Layout Application (MLA) for Immersive Telepresence Version 3.0.3

Polycom® announces the release of its Polycom® Multipoint Layout Application (MLA) for Immersive Telepresence Version 3.0.3 (build 3.0.3.5) This document provides the latest information about this release.

Topics

Introducing the Polycom MLA 3.0.3 Release.....	2
What's New in MLA 3.0.3	2
Upgrading from a Previous Version of MLA	2
Issues Fixed in This Release	2
Known Issues	3
Where to Get the Latest Product Information	3

Copyright Information

© 2011 Polycom, Inc. All rights reserved.

3725-28452-009/A (October 2011)

Polycom, Inc.
4750 Willow Road
Pleasanton, CA 94588-2708
USA

Trademark Information

POLYCOM®, the Polycom "Triangles" logo and the names and marks associated with Polycom's products are trademarks and/or service marks of Polycom, Inc. and are registered and/or common law marks in the United States and various other countries. All other trademarks are property of their respective owners. No portion hereof may be reproduced or transmitted in any form or by any means, for any purpose other than the recipient's personal use, without the express written permission of Polycom.

Introducing the Polycom MLA 3.0.3 Release

Polycom is pleased to announce the release of the Polycom Multipoint Layout Application (MLA) for Immersive Telepresence Version 3.0.1 (build 3.0.3.5) for the Polycom RMX® hardware models 2000 and higher (refer to *Polycom Immersive Telepresence (ITP) Deployment Guide* for specific hardware model and software version compatibility).

The main purpose of the Polycom MLA is to automatically control the video layouts for multipoint Immersive Telepresence calls. The administrator can also customize the layouts that will be used in the automatic mode. Allowing the conference operator to control layouts manually and interactively is a secondary feature.

Note: Technical Support for Polycom Multipoint Layout Application requires an active support agreement for RMX with Telepresence option.

What's New in MLA 3.0.3

Polycom MLA Version 3.0.3 is an incremental feature update to MLA Version 3.0.1. In addition to all of the features found in MLA Version 3.0.1, Version 3.0.3 provides the following new functionality:

- MLA can now work with 20 RMX systems simultaneously. The previous limit was five.
- The MLA now allows configuration layouts for OTX 100.
- The MLA now supports both Cisco 3-screen (CTS 3000) and Cisco 1-screen (CTS 1000) systems.

In addition to Windows 7 and Windows XP SP2/SP3, support for Windows Server 2008 is now included with MLA Version 3.0.3.

For more information about user templates and system requirements, refer to the *Polycom Multipoint Layout Application User Guide*, Version 3.0.3.

Upgrading from a Previous Version of MLA

You can install MLA 3.0.3 directly over a previous version of MLA. Complete instructions for installing MLA are found in the *Polycom® Multipoint Layout Application User Guide, Version 3.0.3*. User templates and preference settings will be preserved across the software upgrade.

Issues Fixed in This Release

The following table lists the issue fixed in MLA Version 3.0.3.

Feature	Description
Configuring MCU Connections	You no longer need to exit and then restart the MLA to have changes to the MCU connection preferences tab take effect.
Managing Templates	For a selected conference, the list of user templates available now appears correctly when unrelated conferences are created and deleted.

Known Issues

The following table lists the known issues in this Polycom MLA release.

Feature	Description	Workaround
Configuring MCU Connections	If you specify multiple MCU Logins to the same MCU IP address, MLA will not be able to disconnect all of them properly when it exits.	Specify one MCU login for each MCU IP address.
Automatic Layouts	Assuming there is space available onscreen, MLA will always create layouts that show all participants in the conference. There may be some cases where MLA will not produce the best possible layout combination for every conference participant.	You can take the following steps to modify the automatic layouts generated by MLA for any given combination of sites: <ul style="list-style-type: none"> • Save the current layout into a new User Template. • Update the User Template to configure your preferred layout. • If you want this User Template to be applicable to any conference containing this combination of sites (i.e. not matching by site names only), select the Generic checkbox for each of the sites in the template. • Select the Apply automatically checkbox for the template. <p>Remember that to enable automatic control of layouts by the MLA, the conference name on the RMX must contain AUTO, and the Automatic Layout checkbox must be selected in the Connections section of MLA Preferences.</p>
	When there are multiple instances of MLA connected to the same MCU, only one MLA should be configured to have Automatic Layout enabled. Currently, the MLA cannot tell if Automatic Layout has been set by another MLA instance. If you allow multiple instances of the MLA to automatically apply layouts to the same MCU, you will not achieve your desired results. This is an unsupported configuration.	None
Installation	You must have administrator privileges on your PC in order to successfully install MLA	None
	Upon completion of the MLA installation, you may be prompted to reboot your PC.	None

Where to Get the Latest Product Information

To view the latest Polycom product documentation, visit the Support section of the Polycom website at support.polycom.com.