



POLYCOM®

*Simple Loader
Upgrade Instruction
KIRK® 5040*

Version 1.0 RevA

1420 1000 ed.1

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Table of Contents

1. INTRODUCTION.....	1
1.1 TARGET GROUPS.....	1
1.2 TERMS AND DEFINITIONS.....	1
2. UPGRADING.....	1
2.1 REQUIREMENTS.....	1
2.2 INSTALLING USB DRIVER	1
2.3 BACKING UP PHONEBOOK	1
2.4 INSTALLING SIMPLELOADER 50XX	1
2.5 UPDATING HANDSET FIRMWARE	1
2.5.1 <i>Identifying current firmware version</i>	<i>1</i>
2.5.2 <i>Step 1</i>	<i>2</i>
2.5.3 <i>Step 2</i>	<i>2</i>
2.5.4 <i>Step 3</i>	<i>2</i>
2.5.5 <i>Step 4</i>	<i>3</i>
2.5.6 <i>Step 5</i>	<i>3</i>
2.5.7 <i>Step 5</i>	<i>3</i>
2.5.8 <i>Step 6</i>	<i>4</i>
2.5.9 <i>Step 7</i>	<i>4</i>
2.5.10 <i>Step 8</i>	<i>4</i>
2.5.11 <i>Step 9</i>	<i>5</i>

1. Introduction

1.1 Target Groups

This document describes how to update the firmware in a KIRK 5040 Handset. In the used examples, we assume the handset is upgraded with firmware file 14141251_07Ha.hsx.

1.2 Terms and Definitions

PCS Product Change Status

2. Upgrading

2.1 Requirements

A PC with windows and a USB enabled charger.

2.2 Installing USB driver

If the USB enabled charger is already installed on your computer, you can skip this step.

Download and install the Vista and WHQL Certified USB “setup executable” from this location:

<http://www.ftdichip.com/Drivers/VCP.htm>

2.3 Backing up phonebook

Before upgrading a handset it is recommended to back up your phonebook using the *KIRK Handset Management* program, which can be downloaded here:

http://www.polycom.com/emea/en/support/voice/dect/dect_5040_handset.html

2.4 Installing SimpleLoader 50xx

Download, unzip, and install SimpleLoader50xx_1.0.0.1_setup.zip from this homepage:

http://www.polycom.com/emea/en/support/voice/dect/dect_5020_handset.html

2.5 Updating handset firmware

Go to http://www.polycom.com/emea/en/support/voice/dect/dect_5040_handset.html.

Download, unzip, and save the latest version of the KIRK 5040 firmware.

Connect the USB charger, and run the program Simple Loader 50xx.

2.5.1 Identifying current firmware version

The current handset firmware version needs to be identified before the upgrade procedure. Navigate to Menu/Status/Firmware version. In this example the display could show:

Software:

1414 1251 PCS 07Aa

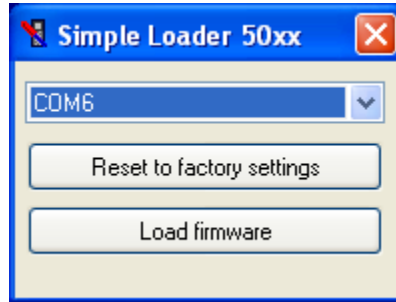
1414 1251 is the software part number.



Never upgrade a phone with a different part number.

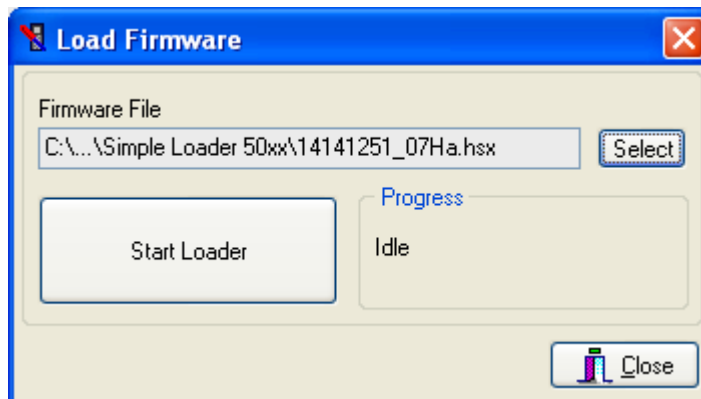
In this example 07Aa is the version number. If this version is earlier than 06Fa, the phone must receive a “Reset to factory settings” command at the end of this upgrade procedure.

2.5.2 Step 1



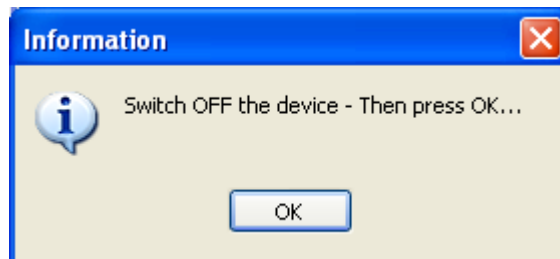
Choose the correct com port. In this case COM6.
Press “Load firmware”.

2.5.3 Step 2



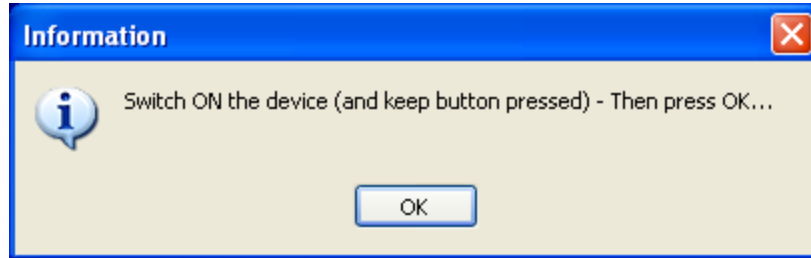
Press “Select” and give the path to the firmware file 14141251_07Ha.hsx.
When done, press “Start Loader”.

2.5.4 Step 3



Turn off the handset outside the charger and press “OK”.

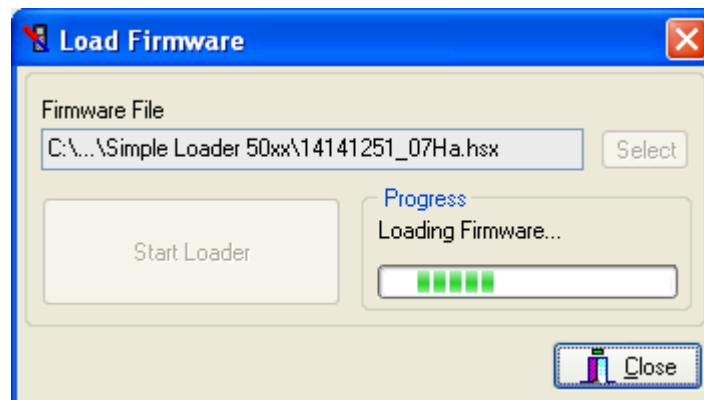
2.5.5 Step 4



Place the handset in the charger. Press and hold the power key. Press "OK" on your PC.

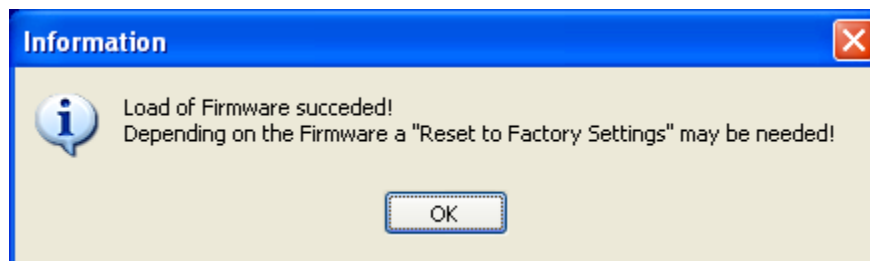
NB: The handset display should remain blank, otherwise there is a problem with a port setting or the electrical connection between the charger and handset.

2.5.6 Step 5



When the program Progress changes from idle to "Loading Firmware", the power key can gently be released.

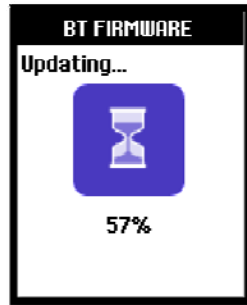
2.5.7 Step 5



Press "OK" and close "Load Firmware" by pressing "Close".

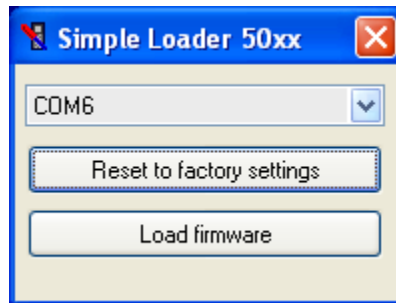
2.5.8 Step 6

Lift the handset out of the charger and turn it on.



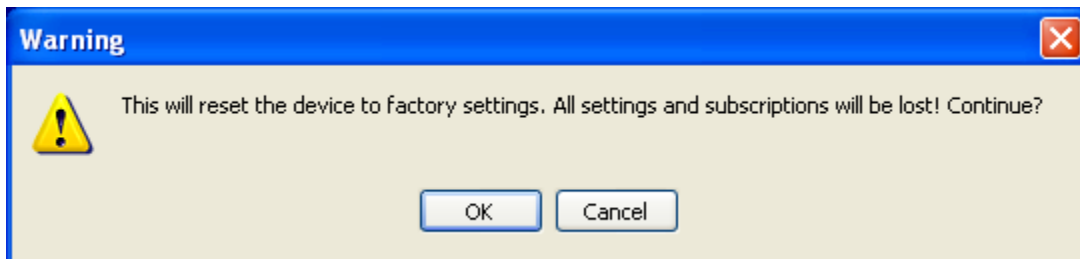
The handset will automatically update the Bluetooth radio firmware. During this process, the handset can restart several times.

2.5.9 Step 7



If the original handset software version was prior to 06Fa, place the handset in the charger again, and press "Reset to factory settings". Otherwise go to Step 9.

2.5.10 Step 8



Press "OK".

NB: The handset will have to be subscribed to the system again.

2.5.11 Step 9

To confirm the update, go to Menu/Status/Firmware version. The display should show:

Software:

1414 1251 PCS 07Ha

You have now successfully upgraded the KIRK 5040 handset firmware.