

KIRK DECT-Z SYSTEM 1500 - MESSAGING

SERVICE NEWS 062

USERS EXPERIENCE:

After a while messages sent from the RS232 port to handsets do not reach the handset any more. After a reset of the CCFP the situation will be OK.

It happens now and then that some handsets do not receive text messages while it is still possible to establish a normal telephone conversation.

The phenomenon occurs where messaging is heavily used.

A power reset of the CCFP will bring the situation "back to normal".

The phenomenon can happen on Small flash systems as well on Big flash systems.

CORRECTIVE ACTION:

Upload a new Flash software to the CCFP.

If the situation should occur the problem will be cured by uploading a new software version to the CCFP.

For small flash systems use the flash file :	F4G__00.KTB	A small flash systems is a CCFP equipped with motherboard - hardware version until PCS 5x or lower.
For big flash systems use the flash file :	F2F__10.KTB	A big flash system is a CCFP equipped with motherboard - hardware version PCS 6x or higher.