

KIRK WMS FOR KIRK SYSTEM 1500 WITH ISDN INTERFACE CARD

SERVICE NEWS 129

CONCERNING:

KIRK WMS for KIRK System 1500 with ISDN interface card: New flash SW version PCS02C_.

File Name: 13300180_PH_PCS02C_.KTB.

Changes relative to 13300180_PH_PCS02A_:

- Corrected error that caused oneway speech in a linked system. Error has only been reported on VOIP systems, but will potentially also exist on ISDN systems.
- Customers has complained about the time from pressing offhook on a incoming call to the voice path was present was to long. When a CC_CONNECT is received from the PP a CC_CONNECT_ACK is send immediatly to the PP in order to establish the complete voice path. When the "real" CC_CONNECT_ACK is received from the IWU it is ignored.

Upgrading:

Important: Upgrade can only be done on site. It is not possible to use the system during the update.

Actions before upgrade:

- Go to www.kirktelecom.com and download the Flash SW Version PCS02C_ to the PC
- Make a backup of the system

Actions during upgrade:

- Start the CCFP Administration Program
- Select the menu: Options / Preferences / Advanced Options / Transfer Flash
- Browse for the flash file 13300180_PH_PCS02C_.KTB on the PC and start the update
- After the upload is finished the system is restarting automatically

Actions after upgrade:

- Make a test of the system
- Make a new backup of the system