

KIRK BROADCAST MESSAGING

SERVICE NEWS 160

WHAT'S NEW

It is now possible to send a broadcast message to one handset, to a group of handsets or to all handsets simultaneously. This new one way broadcast message function is facilitated by the Long Broadcast feature supported by the KIRK Wireless Server 3000 (SKK 8/16 DECT card), the KIRK Base Station 1.8 GHz and the KIRK 4020, the KIRK 4040 and the KIRK 5020 Handsets.

KIRK BROADCAST MESSAGING

The Long Broadcast feature of the KIRK system can support and complement the needs of a wide range of employees in different workplaces and situations where security, accessibility and efficiency is required, for instance employees in prisons, secure institutions, hospitals, care homes and in industrial companies. Originally, the Long Broadcast feature has been developed for prisons in the Netherlands in order to secure persons in case of attacks and other violations.

Depending on the application of the existing system, it is possible to broadcast the message by pushing a button on the handset and send the message to one specific handset, to one specific group of handsets or to all handsets simultaneously. This broadcast message could for instance be an alarm call, an emergency call or a fire alarm. The fact that the message is broadcasted simultaneously increases the security, the accessibility and the efficiency of the employees.

TECHNICAL INFORMATION

The Long Broadcast feature is a one way message system meaning that it is not possible to get a delivery receipt for the sent message, and it works on the 1.8 GHz solutions.

In order to support the Long Broadcast feature the SKK 8/16 DECT card must be updated with the following new software:

New Kgap and App software releases:

- Kgap 14088010_PH_PCS03E_.bin
- App 14088099_PH_PCS05E_.bin

You can download the new software at the KIRK website by clicking here .

Furthermore, the software mentioned below is required for the KIRK Base Stations and the KIRK Handsets:

- Software 1408 8210 PCS 11 (or a later version) is required for the KIRK Base Stations.
- Software 1409 6000 PCS 06Qd (or a later version) is required for the KIRK 4020 and KIRK 4040 Handsets.
- Software 1414 1201 PCS 04Sd (or a later version) is required for the KIRK 5020 Handset.

It is possible to obtain a software description of the Long Broadcast feature by contacting KIRK telecom at emeadksupport@polycom.com Please refer to 1411 0634_PA_03 "Tunnelling PPstatus, Long Key Press & MSF Function in Fire & Forget MSF".