

KIRK WIRELESS SERVER 600V3 – CISCO CUCME 4.1 COMPATIBLE

SERVICE NEWS 161

WHAT'S NEW

The KIRK Wireless Server 600v3 is now compatible with the Cisco Unified Call Manager Express (CUCME 4.1) using the SCCP Protocol.

KIRK WIRELESS SERVER 600V3 – CISCO CUCME 4.1 COMPATIBLE

The features supported in the KIRK Wireless Server 600v3 when integrated with CUCME 4.1 are the following:

- Call on hold
- Call transfer
- Call forward all, busy and no answer
- Conference Call (Participation)
- Call waiting
- Call park (Retrieve)
- Group pick up
- CLIP (Name and number)
- Hunt group

To make your KIRK Wireless Server 600v3 compatible with the CUCME 4.1 using the SCCP Protocol, it is necessary to upgrade the KWS600v3. In the following text, you will find a description of how to go through the upgrade steps.

TECHNICAL INFORMATION

Actions before upgrade:

Visit www.kirktelecom.com and download the following software to your PC or PC network:

- IP firmware: 08-60700.14, IP file name: 08-60700-14.bin
- Radio firmware: PCS04Fd, Radio file name: PCS04Fd.bin

Backup all KIRK Wireless Server 600v3 configuration files before the update is performed

Actions during upgrade:

- It is recommended to update on-site
- Update the IP firmware
- Update the BMC SW
- Restart the system

Actions after upgrade:

- Make a complete test of the system and connected handsets.
- If you have an open ID Case, please test that your problem has been solved. Please do not forget to report back to emeadksupport@polycom.com

Note:

- Please keep in mind that the IP Firmware 08-60700.14 and BMC Version 04Fd will not be working together with previous released firmware or BMC SW. Therefore, as soon as the update has started, both SW types must be updated before the unit will work again.
- All KIRK Wireless Server 600v3 units in the same solution must be updated.
- Update time for each unit: approx. 5 minutes
- During update the system is down (approx. 1 to 3 hours depending on system size)