



RELEASE NOTES Software 4.1.2 Rev J | 4.1.5 Rev E | 5.0.0 Rev D | September 2013 | 3804-11530-412J

Polycom[®] Unified Communication Software

Applies to VVX[®] 300/310, VVX[®] 400/410, VVX[®] 500, and VVX[®] 600
Business Media Phones



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General

These release notes provide you with information on Polycom® Unified Communication (UC) software updates and phone features on Polycom® VVX® business media phones.

Polycom UC software 4.1.2 Rev J, UC software 4.1.5 Rev E, and UC software 5.0.0 Rev D are hot patch releases for all open SIP platforms including Microsoft® Lync™ Server 2010 and Microsoft® Lync™ Server 2013.

Polycom UC software 4.1.2 Rev J supports the following Polycom phone:

- VVX 600 business media phone

Polycom UC software 4.1.5 Rev E supports the following Polycom phones:

- VVX 600 business media phone
- VVX 500 business media phone
- VVX 410 business media phone
- VVX 400 business media phone
- VVX 310 business media phone
- VVX 300 business media phone

Polycom UC software 5.0.0 Rev D supports the following Polycom phones:

- VVX 1500 business media phone
- VVX 600 business media phone
- VVX 500 business media phone
- VVX 410 business media phone
- VVX 400 business media phone
- VVX 310 business media phone
- VVX 300 business media phone



Note: No Configuration Parameter Changes in UC Software

There are no configuration parameters changes in UC software 4.1.2 Rev J, UC software 4.1.5 Rev E, and UC software 5.0.0 Rev D.

What's in These Release Notes?

The Polycom UC software 4.1.2 Rev J, 4.1.5 Rev E, and 5.0.0 Rev D Release Notes contains the following sections:

- [General](#) This section provides information on changes in UC software 4.1.2 Rev J, 4.1.5 Rev E, and 5.0.0 Rev D and how those changes affect Polycom hardware, deployment, and configuration of UC software.
- [What's New for Polycom UC Software 4.1.2 Rev J?](#) This section lists new, enhanced, and discontinued software features.
- [What's New for Polycom UC Software 4.1.5 Rev E?](#) This section lists new, enhanced, and discontinued software features.
- [What's New for Polycom UC Software 5.0.0 Rev D?](#) This section lists new, enhanced, and discontinued software features.
- [Downgrade Limitations](#) This section describes downgrade limitations for VVX 600 business media phones.
- [Optional Software Patches for Single UC Software for VVX Series Phones](#) This section provides information on recommended software patches needed to maintain a single software release across VVX business media phones.
- [Reference Documents](#) This section provides links to Polycom guides referred to in these release notes.

What's New for Polycom UC Software 4.1.2 Rev J?

Polycom UC software 4.1.2 Rev J is a software patch release for the VVX 600 business media phone with all supported SIP servers, including Microsoft Lync Server 2010 and Microsoft Lync Server 2013. For Microsoft Lync Server, this release supports a single registered line.

Polycom UC software 4.1.2 Rev J supports the following phone platforms:

- VVX 600 business media phones

This section lists all changes, additions, removals, enhancements, and configuration file parameter changes to UC software 4.1.2 Rev J other than their respective Polycom tracking identification number.



Note: UC Software 4.1.2.2678 Rev J

UC software 4.1.2.26872 Rev J is recommended only for VVX 600 with the new touchscreen.

New or Enhanced Features

UC software 4.1.2 Rev J contains no new or enhanced features.

Enhanced Capabilities

84389 Added support for a new touchscreen (*applies to VVX 600*).



Web Info: Review VVX 600 Shipping Configuration Changes

See [Engineering Advisory 88981: September 2013 Product Shipping Configuration Change Notice](#) for more information on shipping confirmation changes regarding the touchscreen and software available on the VVX 600 business media phones.

What's New for Polycom UC Software 4.1.5 Rev E?

Polycom UC software 4.1.5 Rev E is a software patch release for the VVX business media phones with all supported SIP servers, including Microsoft Lync Server 2010 and Microsoft Lync Server 2013. For Microsoft Lync Server, this release supports a single registered line.

Polycom UC software 4.1.5 Rev E supports the following Polycom phones:

- VVX 600 business media phone
- VVX 500 business media phone
- VVX 410 business media phone
- VVX 400 business media phone
- VVX 310 business media phone
- VVX 300 business media phone

This section lists all changes, additions, removals, enhancements, and configuration file parameter changes to UC software 4.1.5 Rev E other than their respective Polycom tracking identification number.

New or Enhanced Features

UC software 4.1.5 Rev E contains no new or enhanced features.

Enhanced Capabilities

84389 Added support for a new touchscreen (*applies to VVX 600*).



Web Info: Review VVX 600 Shipping Configuration Changes

See [Engineering Advisory 88981: September 2013 Product Shipping Configuration Change Notice](#) for more information on shipping confirmation changes regarding the touchscreen and software available on the VVX 600 business media phones.

What's New for Polycom UC Software 5.0.0 Rev D?

Polycom UC software 5.0.0 Rev D is a software patch release for the VVX business media phones with all supported SIP servers, including Microsoft Lync Server 2010 and Microsoft Lync Server 2013. For Microsoft Lync Server, this release supports a single registered line.

Polycom UC software 5.0.0 Rev D supports the following Polycom phones:

- VVX 1500 business media phone
- VVX 600 business media phone
- VVX 500 business media phone
- VVX 410 business media phone
- VVX 400 business media phone
- VVX 310 business media phone
- VVX 300 business media phone

This section lists all changes, additions, removals, enhancements, and configuration file parameter changes to UC software 5.0.0 Rev D other than their respective Polycom tracking identification number.

New or Enhanced Features

UC software 5.0.0 Rev D contains no new or enhanced features.

Enhanced Capabilities

84389 Added support for a new touchscreen (*applies to VVX 600*).



Web Info: Review VVX 600 Shipping Configuration Changes

See [Engineering Advisory 88981: September 2013 Product Shipping Configuration Change Notice](#) for more information on shipping confirmation changes regarding the touchscreen and software available on the VVX 600 business media phones.

Downgrade Limitations

Phones shipped from the factory can be downgraded according to their software versions. VVX 600 business media phones manufactured as of September 2013 are shipped with a new touchscreen. As a result, the backward-compatibility requirements are more restrictive than earlier shipping configurations. If the VVX 600 encounters UC software 4.1.3 or UC software 4.1.2 on the provisioning server, the phone ignores the software and runs the factory-installed software on the phone. If the configuration files on the provisioning server are not compatible with the software version on the VVX 600, the phone reports this on the screen during the start-up process and logs the issue in the boot log file. This incompatibility can result in operational issues.

VVX 600 business media phones that do not contain the new touchscreen can downgrade to UC software 4.1.3 or UC software 4.1.2.

The following table lists the earliest compatible software versions for the VVX 600:

Table 1: Earliest Compatible Versions for VVX 600 Shipping with New Touchscreens as of September 2013

<i>Product</i>	<i>Software Version</i>
VVX 600	UCS 4.1.2.26872 Rev J
	UCS 4.1.5.3284 Rev E
	UCS 5.0.0.7250 Rev D



Web Info: Review VVX 600 Shipping Configuration Changes

See [Engineering Advisory 88981: September 2013 Product Shipping Configuration Change Notice](#) for more information on shipping confirmation changes regarding the touchscreen and software available on the VVX 600 business media phones.

Optional Software Patches for Single UC Software for VVX Series Phones

Polycom recommends you upgrade your VVX business media phone's software with the latest UC software or the recommended software patch. The following table lists the current software and recommended software patches for a single release for all VVX series phones.

Table 2: Recommended Software Patches for Single UC Software for VVX Series Phones

<i>Products</i>	<i>Current Software Version</i>	<i>Recommended Software Patch</i>
VVX 300/310/400/410	UCS 4.1.4, UCS 4.1.5	UCS 4.1.5.3284 Rev E UCS 5.0.0.7250 Rev D
VVX 500	UCS 4.0.x, UCS4.1.0B, UCS 4.1.2, UCS 4.1.2B, UCS4.1.3 UCS 4.1.3G, UCS 4.1.5	UCS 4.1.5.3284 Rev E UCS 5.0.0.7250 Rev D
VVX 600	UCS 4.1.2, UCS 4.1.2B, UCS 4.1.2 Rev J, UCS4.1.3, UCS 4.1.3G, UCS 4.1.5	UCS 4.1.5.3284 Rev E UCS 5.0.0.7250 Rev D
VVX 500 or VVX 600 support for VVX camera	UCS 4.1.3, UCS 4.1.3G, UCS 4.1.5	UCS 4.1.5.3284 Rev E UCS 5.0.0.7250 Rev D
VVX 1500	UCS 4.0.4, UCS 5.0.0	UCS 5.0.0.7250 Rev D

Reference Documents

This section lists all resources referred to in this release notes. For more information and support for all Polycom voice products and software, and for access to supporting documentation, see [Polycom UC Software Support Center](#).

Polycom UC Software Administrators' Guides

- [Polycom® UC Software 4.1.0 Administrators' Guide](#)
- [Polycom® UC Software 5.0.0 Administrators' Guide](#)

Technical Bulletins, Quick Tips, White Papers, and Engineering Advisories

- [Engineering Advisory 88981: September 2013 Product Shipping Configuration Change Notice](#)

User Guides

- [Polycom® VVX® 300/310 User Guide](#)
- [Polycom® VVX® 400/410 User Guide](#)
- [Polycom® VVX® 500 and 600 User Guide](#)
- [Polycom® VVX® 1500 User Guide](#)

Software Releases

- [Polycom UC Software/Polycom SIP Software Release Matrix](#)